

Situation Name:**2022 01 28 – Public Safety – Planned Truck Demonstration – Ottawa****EOC Operations Group SitRep****2022 01 28 / 15:00 hours**

Roll Call	
Department / Service	Name
EOC Ops Group Commander	Beth Gooding
Council Liaison	Todd Pyper
Emergency Information Officer	Ghislain Lamothe, Don Lonie
Information Assistant	Cody Rissler, Heidi-Lee Fowers
EOC Liaison	COVID-19: Lianne Shaver External Stakeholders: Nicole Ward NCRCC: Kelly Cochrane PEOC: Maia Foster, Eric Thibaudeau
Health and Human Needs Branch	Melissa Lavery
Facilities	RCFS: Amanda Farias, Brandon Rooke OPL: Ann Archer
Human Needs	Sonia Luberti, Yves Pilon
Medical	Denis Gagnon, Jocelyne Marciano, Reid Purdy
Public Health	Victoria Cowell, Samantha Gosson, Christine Taylor
Hospitals	Hung Tan, Caroline Nolan
Public Safety Branch	Jake Gravelle
Corporate Security	Clayton Foster, Andrew Pouliot
Enforcement	Tania McCumber
Fire Suppression and Rescue	Scott Grakist
Peace and Order	Sam Roberts
Road Access	Chris Brinkmann
Transportation	Roy Lafleur
Water Services	Susan Johns
Documentation / Resource / Scribe	Paola Parenti
Situation Unit	Kyle Donaldson, Dan Bissonnette
Service Area Duty Officers	
Office of the City Clerk	Milan Stevanovic
Finance Services	Stephanie Farrington
(ICS) Fleet	Jim Woods
(ICS) Human Resources	Sherry Sani
(ICS) Information Technology	Alison Gaiser
(ICS) Legal	Jennifer Pereira

NCRCC = National Capital Region Command Centre

PEOC = Provincial Emergency Operations Centre

ICS = Innovative Client Services Department

Agenda

1. Welcome / Roll Call
2. Situational Update
3. Section Updates
4. Roundtable
5. Next Steps / Adourn

1. Welcome / Roll Call (B. Gooding / P. Parenti)

- The meeting was called to order at 15:00 hours.
- P. Parenti conducted roll call.
- B. Gooding: focus is to maintain public confidence.
- S. Kanellakos has requested that we ensure Members of Council and residents are kept informed.

2. Situational Update (S. Roberts)

- Convoys have started arriving.
- Managing flow of traffic with road closures; currently manageable.
- Not experiencing any civil disorder issues at this point.
- Have received notifications regarding drivers causing slowdowns and disruptions.
- Police liaison teams working with the convoys; working well so far.
- Have requested assistance from Southern Ontario agencies; assisting with temporary accommodation arrangements.
- No intel at this time regarding any concerns; remain ready should there be any issues.
- Teams staging in various areas around the city.
- Gatineau Place will be closing Alexandria Bridge at 18:00 hours.
- Thank partners at this virtual table for support and assistance; much appreciated.
- B. Gooding: Can you confirm where people and vehicles and staging?
 - S. Roberts: One of the current location is the Raymond Chabot Grant Thornton (RCGT) Park (baseball stadium) on Coventry Road. Will provide information on other locations, when confirmed.
 - K. Cochrane: Staging area on the Sir John A MacDonald Parkway (SJAM) is full, vehicles are moving onto Wellington. Staging in front of Parliament Hill and moving west on Wellington; two lanes being used, leaving one for emergency vehicles.
 - S. Roberts: Noted question from a Councillor regarding access for emergency response; Police officers are there and will provide access to emergency response vehicles, including Public Works and Water Services.

3. Section Updates

Public Safety Branch

- J. Gravelle: Ensuring access to Lemieux for deliveries of chemicals. Looking into road closures for installation of portable toilets on Colonel By Drive.
- C. Foster: No significant impacts at City Hall at this time; closed to the public; a few cars still in the parking garage, noting they were there before the closure was implemented.
- T. McCumber: Morning went well with clearing streets where parking restrictions were implemented. Issued 23 tickets and arranged for 11 tows. Staff monitoring areas to keep clear.

- Two minor issues with food trucks trying to set up and feed truckers: one on Wellington and one on Elgin, at the National Arts Centre; both left before officers arrived.
- S. Grakist: No concerns at this time, with the exception of access through downtown for a response.
- C. Brinkmann: Traffic Incident Management Group (TIMG) has been mobilized.
 - Long list of road closures.
 - No Stopping Tow-away signage has been re-instated.
 - Not experiencing significant impacts with emergency detour routes, with the exception of Wellington.
 - Cameras are working well.
- R. Lafleur: No significant impacts at this time. With SJAM closing earlier than expected, some routes had to be adjusted.
- S. Johns: Delivery of chemicals to Lemieux is currently scheduled for later next week.
 - Regular shift change; system has been put in place for staff to identify themselves and be allowed access.

Health and Human Needs Branch

- M. Lavery: Tasks today were around set-up, including arranging for portable toilets.
- A. Farias: Current issue ensuring roads can be closed to support installation of portable toilets on Colonel By, as crowds are encroaching with portable barbecues which could impact ability to close roads.
 - A. Farias to connect with S. Roberts for Police support.
- A. Archer: Main library (on Metcalfe) will be closed Saturday and Sunday; Rideau Branch will be closed on Saturday.
- J. Marciano: Good availability for operations at this time. Experiencing off-load delays at Montfort.
 - R. Purdy (at NCRCC): No significant impact. Emergency routes are being made available for responding to calls downtown – there were two recent calls, not related to the convoy.
 - M. Lavery: Paramedic Service requested respite location, have been offered a boardroom on the second floor at City Hall. Can work with C. Foster for access.
- C. Taylor: Appreciative of the portable toilets.
 - Received media inquiry regarding other services that might be impacted – aside from closure of immunization clinics. Harm-reduction service might be impacted, usually operates from 5 to 11:30 / 7 days a week.
 - Communications team working with EIO regarding food safety messaging.
- H. Tan: Hospital partners have established a cadence for situational awareness to feedback to this table.
 - Bruyere identified concerns regarding food delivery, will keep an eye on and report if any delays.
 - The Ottawa Hospital holding staff in between shifts, recognizing potential of incoming staff being delayed.
 - Thanked Fire Services, through J. Andrews, for providing tent at General Campus, if required for decon.
 - Connected Hospital Chief Information Officer with EIO for message coordination.

- S. Roberts: Have been in contact with Bruyere; made arrangements for their access. Currently doesn't look like they will be directly impacted, but they are high on the priority list for support.
- S. Luberti: Follow-up internally with departmental leadership team regarding process for issues and concerns.
 - Have established mitigation plans around staffing, food and supplies to physical distancing centres that are complementing shelter services in the downtown core.
 - Met with shelter partners yesterday, were assured they have mitigation in place as well (ie. The Mission).
 - Council request received regarding The Salvation Army van; have been notified there are no concerns regarding staffing the van; shifting to on-foot where possible.
 - Liaised with partners at Paramedic Service to re-iterate the need to ensure they have access to our facilities due to the guests at these centres. Will report to M. Lavery if experiencing issues.
 - Childcare services: Decision made to close St. Luke's at City Hall and Pinocchio on Sussex. Will revisit on Sunday if need to remain closed next week.
 - Garry J. Armstrong (long term care) has mitigation plans for staffing.
 - H. Tan: Complimented Human Needs Task Force for the excellent work they do on a daily basis.
- L. Shaver: No update at this time.
- N. Ward: Follow-up on request yesterday from Paramedic Service regarding the status of the Rideau Canal; National Capital Commission (NCC) plans to keep it open for the weekend; have contact information if anything changes.
 - Have contacts in place for Enbridge, HydroOttawa and Telus, if required.
- K. Cochrane: Kudos to Police, have been incredibly busy. Hearing that the NCRCC has never been this busy before.
 - Threat level is Medium.
 - Convoys as large as 500 vehicles, approximately 20km in distance. Timing is varying for arrivals.
 - Ottawa Police and Ontario Provincial Police have liaison teams.
 - Some vehicles are freelancing as to where they are exiting off the highway. Some vehicle times are fragmented due to collisions.
 - Participants are picking up groceries and other supplies including barbecue's and generators; operating outdoor kitchens.
 - Very fluid situation.
 - Meeting cadence hasn't been established yet.
- M. Foster: Received a message from the Renfrew Community Emergency Management Coordinator (CEMC) expressing concern that one of the convoys may stay in North Bay instead of Arnprior, which might impact their arrival time. Will keep EOC informed if hear more.
- B. Gooding: Any information regarding the planned event on Parliament Hill tomorrow at 13:00 hours?
 - K. Cochrane: Still the planned time. Apparently organizers are planning to meet with O'Toole on the Hill as early as today, but this is not confirmed.
- C. Rissler: Call volume remains manageable. Not seeing any trend in calls related to the demonstration.

- H-L. Fowers: Two calls received related to demonstration: one about on the Maitland / 417 overpass; and one concern regarding noise overnight if the trucks stay running 24/7.
- T. Pyper: Most of the inquiries have been going through the Police Liaison Team.
 - Received call from Councillor Leiper regarding the number of vehicles on Richmond, near Wellington – using the Superstore as a turnaround point.
 - Followed up with message that Newboro Restaurant offering to feed truckers, which might draw traffic to that area.
 - S. Farrington: received forwarded message from Councillor asking if this response was going to cost taxpayers, or would there be a potential for cost recovery. Drafting response.
 - S. Roberts: Noted that Jonathan Sweet is the Finance Manager for Ottawa Police.
- G. Lamothe: Media avail this morning went well; focus of questions was for Police. Currently no media avail's scheduled for tomorrow.
 - Have draft content developed.
 - Heads-up to Ottawa Public Health that if there are any issues related to water services and access issues, could be potential of requiring a drinking water advisory.
 - Traffic is tweeting live. Live updates to maps working well. Directing people to the traffic cameras on ottawa.ca.
 - K. Ayotte provided first update to Council around noon; another one coming shortly, which includes snow removal impacts and not expecting solid waste impacts.
 - Preparing key messages for social media, to be shared with Members of Council.

Planning Section

- D. Bissonnette: No open issues in the tracking log at this time.
 - Provided weather update. Extreme cold warning issued by Environment and Climate Change Canada.
- P. Parenti: Reminder to track activities, issues and decisions; can use the IMS 214 Activity Log.
 - Reminder of IMS organizational structure Chain of Command.

4. Roundtable

- S. Farrington: Finance Support Units to provide emergency cost centre informations to departmental management teams.
- B. Gooding: NCRCC operating 24 hours a day.

5. Next Steps

- Next EOC Ops Group SitRep to be scheduled for Saturday, January 29, 2022, at 09:00 hours.
- The meeting was adjourned at 15:51 hours.

Approved By: Beth Gooding

Position: EOC Operations Group Commander

Date and Time: 2022 01 28 / 20:21 hours